

Manoharbai Shikshan Prasarak Mandal Armori's



**MAHATMA GANDHI ARTS, SCIENCE &
LATE NASARUDDINBHAI PANJWANI COMMERCE
COLLEGE ARMORI**

Dist. Gadchiroli (Maharashtra) 441 208

Affiliated to Gondwana University, Gadchiroli.

Re-accredited by NAAC 'A' with 3.24 CGPA

Annual Quality Assurance Report AQAR (2021-2022)

CRITERION – V **STUDENT SUPPORT &** **PROGRESSION**

METRIC NO: ~ 5.1.5

- METRIC NAME: ~ - The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases**



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MANOHARBHAI SHIKSHAN PRASARAK MANDAL ARMORI'S
**MAHATMA GANDHI ARTS, SCIENCE AND
LATE NASARUDDHINBHAI PANJWANI COMMERCE COLLEGE**
ARMORI Dist. Gadchiroli (M.S.) 441 208
NAAC Re-accredited 'A' Grade 3.24 CGPA (2022)



INTERNAL QUALITY ASSURANCE CELL

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Principal & IQAC Chairman
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IQAC Coordinator
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Date _____

Certificate of Verification

The document herewith is a testimonial of the following specifics;

- AQAR 2021-22
- Criterion - **V (Student Support and Progression)**
- Metric no. - **5.1.5**
- Metric Particular - **The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases**

It is affirmed that the attached document pertinent to the above cited specifics are duly verified and approved by the IQAC.


Criterion Head


IQAC Coordinator


IQAC Chairman
PRINCIPAL
M.G. Arts, Science &
Late N.P. Commerce College
ARMORI, Dist. Gadchiroli



**Mahatma Gandhi Arts, Science & Late N. P. Commerce College, Armori,
Dist. Gadchiroli**


Student Welfare and Discipline Committee

Annual Report 2021-22

Sr. No.	Committee	Name of Teacher
1	Student Discipline	Dr. D.V. Thakre
2	Anti-raging Cell	
3	Morning Prayers	
4	Health Club	
5	Gymnasium	
6	Disaster Management Camp	
7	Students Welfare Scheme	Prof. G. W. Borkar
8	Physically Challenge Students Scheme	
9	Personality Development Camp	
10	Students Grievance Cell	Dr. C. P. Dorlikar


Prof. G.W. Borkar
Member


Dr. D. V. Thakre
Member


Dr. C. P. Dorlikar
Co-ordinator

Student Welfare and Discipline Committee

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2021-22

Report

The cell functions to look into the grievances lodged by any student. Students may approach the cell to voice their grievances regarding academic matters and non-academic. Any form of discontent or dissatisfaction on the part of the students can be informed to the cell. Anyone with a genuine grievance may approach the Co-ordinator or member of the Students' Grievance cell. The cell then redresses the grievances promptly and judiciously. As a result of this mechanism, the institute has pleasant ambient atmosphere and good work culture with in-built goodwill and mutual understanding among the students.

Objective

- Grievance cell is formed in order to keep the healthy working atmosphere amongst staff, students and parents.
- This cell helps Students to record their complaints and solve their problems related to academics, resources and personal grievances freely and frankly without any fear of victimization.
- To keep the dignity of the college high by ensuring conflict free atmosphere in the College by promoting good Student-Student relationship and Student-teacher relationship.
- To ensure effective solution to the student grievances with an impartial and fair approach.

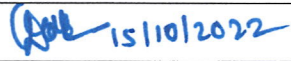

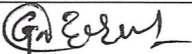
Functions

- Complaint Boxes have been installed in the College campus in which the Students, who want to remain anonymous, can put in writing their grievances and their suggestions for improving the academics/administration in the College.
- Students can lodge a complaint.
- The person concerned can personally approach to any member of the Cell and can send write an application and submit to Cell Convener for grievances of any sort.
- The cases will be attended promptly on receipt of grievances from the students.
- The cell will review all cases and will act formally accordingly as per the Management policy.
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Students' Grievances:-

Sr. No.	Complaints received by	Class	Date of complaints	Issues	Action taken (date)	Action
01	Ku.Kajal D. Chaudhari	B.Sc.III	15.09.2021	Fan is not working properly in room no.14 First floor New building	16.09.2021	Called upon an electricianto look into the working condition of fan and rectified
02	Saurabh Dhakate	B.A.I	25.01.2022	Light is not working properly in room no.23 Second floor Old building	26.01.2022	Called upon an electricianto check and change the wiring connection of light and rectified
03	Sameer Dumane	M.A. I Soc.	22.02.2022	Regarding the arrangement of Extra benches in room no.31 ground floor Old building	24.02.2022	Informed to Principal about an issue and made proper arrangement in classroom Required number of benches were arranged in the classroom
04	Shardha Sharma	B.Sc.I	28.02.2022	Regarding the request for providing the Bus service Facility During college time	01.03.2022	Send the letter through principal to Bus Depot Manager for providing facility (wadsa-Armori) during college time
05	Heena Kawade	M.Sc. I Geology	05..03.2022	Water filter machine is not working properly for providing the purified drinking water	07.03.2022	Called upon an Expert to look into the working condition of water filtre and rectified

Committee Members :-

Name	Designation	Signature and Date
Dr. C.P.Dorlikar	Co-ordinator	 15/10/2022
Dr. D.V. Thakare	Member	
Prof. G.W. Borkar	Member	

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2021 - 2022

Sheet

Complaints logged date:	15.09.2021
Complaints received by (Name and Class):	Ku. Kajal D. Chaudhari B.Sc III
Issues:	Fan is not working properly in Room No - 14 First Floor new-building
Action taken (date):	16.09.2021
Action:	Called upon an electrician look into the working condition of fan and rectified

Signatures of members



Co-ordinator

① Dr. D.V. Thakare 

② Gajanan Bedekar 

(Students' Grievances Redressal Cell)

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2021 - 2022

Sheet

Complaints logged date:	05/03/2022
Complaints received by (Name and Class):	Miss. Heena Kawade M.Sc I Geology
Issues:	Water filter machine is not working properly for providing the purified drinking water.
Action taken (date):	07/03/2022
Action:	Called upon an Expert to look into the working condition repaired the water filter and rectified.

Signatures of members

① Dr. D.V. Thakre 

② Gajanan Borkar 



Co-ordinator

(Students' Grievances Redressal Cell)

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell


Session- 2021 - 2022

Sheet

Complaints logged date:	28/02/2022
Complaints received by (Name and Class):	Miss. Shradha Sharma BScI
Issues:	Regarding the request for providing Bus-facility service during college time.
Action taken (date):	01/03/2022
Action:	Send the letter through the principal of the college to Bus Depot manager for providing facility (Wadega-Armuri) in college time.

Signatures of members

① Dr. D.V. Thakre 

② Gajanan Borikar 



Co-ordinator

(Students' Grievances Redressal Cell)

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2021 - 20222

Sheet

Complaints logged date:	22.02.2022
Complaints received by (Name and Class):	Shri Samir Damane M.A.I Sociology
Issues:	Regarding the arrangement of extra-benches in room No 31 ground floor old building
Action taken (date):	24/02/2022
Action:	Informed to Principal of the college about the issue and made proper arrangement in class-room. Required number of Benches were arranged in the room

Signatures of members

① Dr. D.V. Thakre 

② Gajanan Borke 



Co-ordinator

(Students' Grievances Redressal Cell)

Students' Welfare and Discipline Committee

Students' Grievances Redressal Cell

Session- 2021 - 2022


Sheet

Complaints logged date:	25.01.2022
Complaints received by (Name and Class):	Mr. Saurabh Dhakate B.A.I
Issues:	Light is not working properly in room no. 23 second floor (Old Building)
Action taken (date):	26.01.2022
Action:	Called upon an electrician to check and change the wiring connection of light and rectified.

Signatures of members

① Dr. D.V. Thakare 

② Gejaman Barjar 


Co-ordinator

(Students' Grievances Redressal Cell)